

### KAITLIN GEORGE SENIOR IMPLEMENTATION CONSULTANT

#### **CREDENTIALS**

B.S. in Environmental Engineering, State University of New York at Buffalo

### **PROFESSIONAL**EXPERIENCE

- August 2023 Present: ALL4 LLC, Senior Implementation Consultant
- ♦ January 2017 March 2022: Arcadis, Senior Management Consultant
- ♦ October 2014 December 2016: E2ManageTech: Business Analyst
- September 2012 October 2014: Arcadis, Environmental Engineer

#### **TECHNICAL** EXPERTISE

- ✓ Intelex Configuration and Implementation
- ✓ Cority EMS Configuration and Implementation
- ✓ Incident Management/OSHA Reporting
- ✓ Discharge Monitoring Reporting

- ✓ Permitting and Compliance Tracking
- ✓ Air Quality Implementations
- **✓**

#### **PROFESSIONAL** OVERVIEW

Kaitlin George is a Senior Implementation Consultant at ALL4 with over 13 years of consulting experience working on EHSQ software implementations. She has worked extensively with Cority EMS and Intelex and has briefly worked with Intelex ACTs and Enablon AQS. She has worked with companies from a variety of industries including transportation (air and rail), utilities, manufacturing, life sciences, telecommunications, financial services, healthcare, refineries, and amusement parks.

Kaitlin has led implementations that have deployed globally across multiple time zones and languages, and migrated data from legacy systems. Her responsibilities have included leading requirements gathering and design workshops, solution architecture, configuration, training, go-live support, and project management. Earlier in her career, Kaitlin also supported clients on submittals for Discharge Monitoring Reports (DMR), Toxic Release Inventory (TRI) and compliance with Title V permit requirements.

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#### INTELEX EXPERIENCE

#### Intelex EHS Implementation, Amusement Parks, FL, Senior Solution Architect:

- Multi-year, multiple phase project including near miss/incident management, industrial hygiene, training management, occupational health, and ongoing support and maintenance.
- Conducted on-site and virtual design workshops with a global audience.
- Modified out-of-the incidents along with creating custom forms and workflows to align with client's business. Set up EDIS (HR Feed) to support 3 HR systems.
- Translated applications into Japanese and worked with a translator to deliver training and conduct meetings.
- Developed data import templates, cleansed historical data to align with Intelex values, and migrated 10 years' worth of data for near miss and incident management.
- Managed day-to-day activities between client, internal project team, client IT, and third-party contractors.
- Supported project through design, configuration, and go-live.

#### Intelex EHS Implementation, Manufacturing, OH, Senior Solution Architect:

 Worked with client to align business processes with out-of-the-box applications including incident management, safety observations, near miss and inspections. Configured applications to support client requirements and maintain consistency for incident reporting. Conducted weekly status meetings to track progress and support client testing.

#### Intelex EHS Implementation, Manufacturing, UK, Senior Consultant:

- Provided implementation support through creating user test scripts, running user acceptance testing, and logging defects found during testing.
- Worked alongside client through retesting items logged in the issue tracker fixed by the software consultant.
- Developed data import templates, cleansed historical data to align with Intelex values, and migrated 5 years' worth of global data for incident management, maintaining historic time stamps.

#### Intelex EHS Implementation, Healthcare, PA, Senior Solution Architect:

- QuickStart project for behavior-based safety, and observations.
- Modified near miss reporting and incident management to capture hospital specific data fields.
- Conducted virtual system administrator training.

#### Intelex Implementation, Manufacturing, TX, Senior Solution Architect/Project Manager:

- Multi-year project spanning several business groups which included the design and configuration of several highly customized applications unique to the client.
- Provided support and ongoing maintenance for previously implemented applications.
- Translated required applications into 15 languages.
- Conducted biweekly project meetings.

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#### <u>Intelex EHS Implementation, Air Transportation, GA, Senior Solution Architect:</u>

- Conducted on-site design workshop to review and optimize data capture and existing processes.
- Configured custom chemical approval and equipment tracking applications.

#### Intelex EHS Implementation, Telecommunications, PA, Senior Consultant:

- Conducted on-site design workshop to gather requirements and processes around property management, audits, asset management.
- Implemented custom property management application to track owned and leased properties, assets, inspections.

#### <u>Intelex Property Management Implementation, Financial, NY, Consultant:</u>

- Implemented custom property management application to track owned and leased properties, and assets.
- Configured custom refrigerant management application.
- Conducted system administrator I&II, and application builder training for system administrators.

#### <u>Intelex Implementation, Life Sciences, CA, Consultant:</u>

- Conducted on-site design workshop for Incident Management, Job Hazard Analysis, SDS Library, Compliance Tracking and integration with RegScan.
- Configured custom security incident, custom COSHH assessment to support UK risk assessments and modified out-of-the-box workflows and forms to match client requirements.
- Set up EDIS with custom built import/export process to maintain employee access and user groups, while also bringing in profile updates.
- Created dashboards and reports for program managers.
- Provided annual support and sustainment post go-live.

#### Intelex ACTs GHG Support, Oil & Gas, PA, Consultant:

- Developed queries to review current equipment.
- Input annual values to calculate total emissions for GHG reporting.

#### CORITY EMS **EXPERIENCE**

#### Cority EMS Implementation, Oil & Gas, AK, Role in Project:

- Developed GHG calculation templates to replicate current equipment calculations for Subpart W.
- Set up new calculations for existing equipment through bulk import templates.
- Modified Excel formatted and VBA facility operating reports.

#### Cority EMS Air Implementation, Utilities, WI, Consultant:

• Participated in on-site design workshop to develop air program and reporting requirements.

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- Dissected Excel spreadsheets to reproduce GHG and Annual Emissions Inventory calculations in Cority EMS.
- Configured calculations, dashboards, and reports for air program.
- Developed training materials and conducted on-site system administrator and train-the-training.

#### Cority EMS Water Implementation, Rail Transportation, FL, Consultant:

- Designed and implemented water program to collect data and populate discharge monitoring reports for submittals.
- Recreated client's discharge monitoring reports in Cority EMS as formatted Excel reports and helped submit reports on a monthly and semi-annual basis.

#### Cority EMS Environmental Implementation, Rail Transportation, GA, Consultant:

- Multi-year project including requirements gathering, design, and implementation of environmental audits, water, and air programs.
- Built out compliance tasking, data entry, event logs to replicate regulatory forms, and reports to comply with site permits and plans.
- Created environmental audit workflow to optimize client's auditing process.
- Conducted end user training at over 25 facilities over the course of 13 weeks. Worked with Environmental Operations Engineers and yard personnel ranging from groups of 2 to 25, demonstrating the basic functions and tasks that they would be responsible for completing.
- Design custom formatted Excel templates with VBA to provide data reports in regulatory formatting.
- Post training, end user support was provided through e-mail correspondence, phone conversations, monthly WebEx help calls, and the creation of a universal help desk.

#### <u>Cority EMS Compliance Implementation, Utilities, OH, Consultant:</u>

- On-going yearly maintenance of reviewing new permits and permit renewals, and breaking out permit requirements, creating applicable compliance tasks and calculations within Cority EMS.
- Set up event logs to track deviations from compliance tasks and emission limits.
- Created reports and dashboards for air and water programs, to review annual and rolling emission limits and exceedances, along with upcoming permit renewals.

#### **ENABLON EXPERIENCE**

#### Enablon AQS Implementation, Oil & Gas, TX, Consultant:

- Supported project through creating air emission calculation templates for specified types of equipment.
- Set up data substitution protocols to automatically substitute values when integrated data did not align with expected values.

#### OTHER TYPES OF **EXPERIENCE**



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#### Discharge Monitor Reporting, Industry, NY, Consultant:

- Prepare discharge monitoring reports on a monthly and semi-annual basis from lab reports, flow tapes, and entering value into Cority EMS.
- Assisted client in completion of quarterly TP-550, Hazardous Waste Report, Tier II, and TRI reporting.

#### Title V Reporting, Manufacturing, NY, Consultant:

- Completed electronic submittal of the Annual Compliance Certification and Annual Emissions Statement.
- Compiled data and completed the Semi-Annual Title V Monitoring Report and RACT calculation using Excel spreadsheets.

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